



CLEANING

Support Services (Pty) Ltd

Expertise grants Trust

OUR BACKGROUND



We are a Level 4 BBBEE Contributing Company

Cleaning Support services provide a corporate Cleaning Services both for the commercial and industrial sectors in South Africa the crusher division was established in 2006 and the cleaning division in 2014. The cleaning division will be managed and spearheaded by an appointed specialist in the cleaning fraternity, and is earmarked to become a medium sized specialized cleaning company specializing in cleaning solutions for the total corporate industry that will cater for janitorial services on the commercial side and industrial plant cleaning in the Industrial sector of the corporate world, ranging from production plants, manufacturing plants, factories, warehouses, mining operations spillage clean-ups.

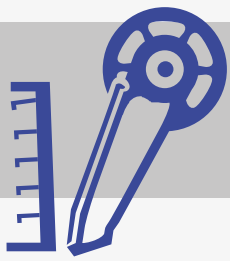
As cleaning is classified as a service provision it falls under sartorial determination 1 of the labour act. Cleaning support services will screen and earmark individuals to be trained and certify At CSS we strongly believe in socio economic development, therefore our staff members are trained and certified on a modular platform in accordance to the National Qualifications Act under the SAQA qualifications and unit standards. Ensuring that we operate with qualified and competent staff with a high work ethics.

Empowering our staff with tools for future development while provide thorough, ongoing training.

We strive to encompass and exceed all our client expectations, needs and requirements, through a total cleaning solution that will include all aspects of the cleaning sector ranging from but not restricted to the following areas, Consumables, Cleaning Equipment, polishing Units, vacuum units, Floor care and products, Brush ware, Garden equipment, General Supplies, Chemicals, Various PPE and more

Cleaning support services business philosophy is aimed at first class service delivery. This philosophy is entrenched in the company culture and value system. CSS's mission statement further emphasises the values and characteristics that strengthen the business strategy.

[With a low carbon footprint in an environmental friendly arena through the use of bio friendly chemicals and disposable products.]



ABOUT US

MANAGING MARKET RISKS

Risks are not all bad as long as it is a calculated risk based on an educated decision focusing on the strengths while keeping the weaknesses in mind!

The risks that we have identified:

1. Many Cleaning Companies registered
2. Very competitive markets
3. Supply and Deliverability
4. Financial Constraints
5. Staffing
6. Training & Development
7. Entrapment
8. Short falls

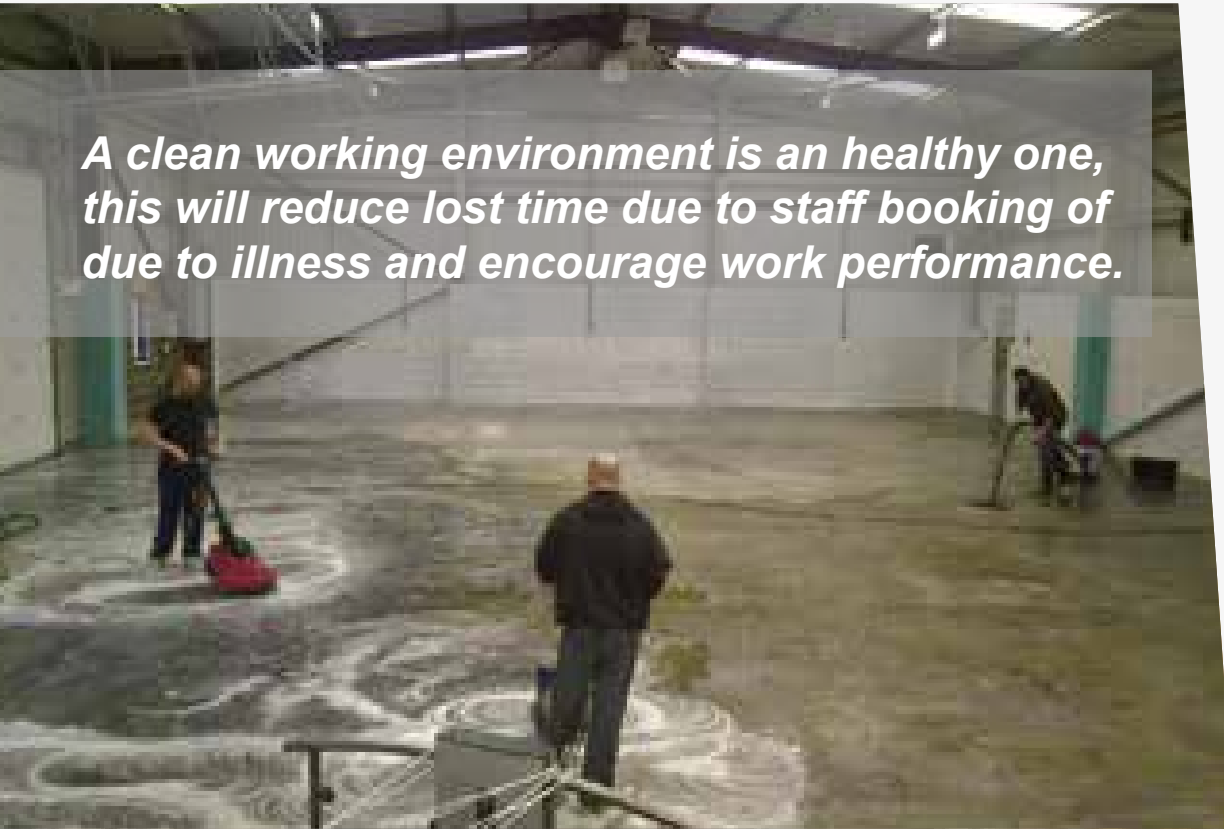
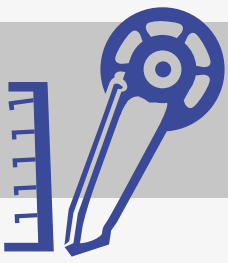
HOW WE MANAGE THESE RISKS SO THAT THEY BECOME LESS OF A THREAT

1. Focus on corporate branding and Market participation
2. Best pricing and continuous improvement
3. Building good client relations with suppliers
4. Over budget and under spend
5. Liaise with the labour departments in the different areas
6. In-house training programs and supplier product knowledge training
7. Good Corporate governance, transparency and clear ethic standards
8. Dedicated site managers

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FLOOR & EQUIPMENT CARE





A clean working environment is an healthy one, this will reduce lost time due to staff booking of due to illness and encourage work performance.



Corporate Cleaning Services goal is to be Recognised as a Serious Contender in the Commercial and Industrial cleaning sector of South Africa

CORPORATE CLEANING SERVICES

WHY CLEANING SUPPORT SERVICES?

BENEFITS OF USING CSS

A clean working environment is a healthy one, this will reduce lost time due to staff booking off due to illness, encourage work performance that will lead to increased productivity and cost control ultimately leading to an increase of bottom-line margins to the end consumers. The first impression is a lasting one in all the different sectors of the corporate environment therefore the client visiting your premises will be willing to invest more as the appealing and clean environment will leave a clear impression of a successful business that is well run and hygienically maintained. With a low carbon footprint in an environmental friendly arena through the use of bio friendly chemicals and disposable products.

WHAT MAKES CSS DIFFERENT

We view Each project and site or service as a unique or different entity that requires the following basic standards.

- > Management involvement
- > Client and quality driven
- > Strategic Planning
- > Meticulously listening to the client's needs
- > Competitive and real market pricing not inflated values.
- > Vision for future developments
- > Avoiding procrastination
- > After sales service follow-ups

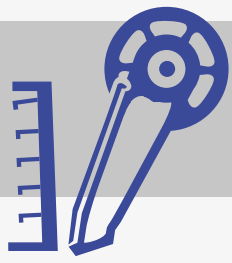
KEYS TO OUR SUCCESS

In becoming successful in the Cleaning Business, C.S.S cultivates and enforces the following culture:

- > Foster an environment of employee empowerment from day one of operation to make sure cleaning crews clean well (thoroughly and carefully) while cleaning smart (efficiently)
- > Listen attentively to the needs of the client and communicate this information effectively to cleaning crew
- > Research and remain experts on the greenest cleaning practices and products
- > Remember that the cleaning must meet or exceed client expectations to be considered done
- > Through the use of a GHS (Globally Harmonized System) for the classification and labelling of cleaning chemicals

SERVICE COMMITMENTS:

- > Through implementing innovative service solutions designed specifically for your requirements;
- > Service solution while building lasting business partnerships with clients;
- > Motivated staff that ensures a friendly and pleasurable working environment;
- > By performing duties in a professional manner at all times;
- > Aiming to be market leaders within the service industry;
- > Developing opportunities through empowerment initiatives;
- > Ensuring the highest quality in cleaning in all contracts engaged in.



PROFILING CUSTOMERS



*[We strive to encompass and exceed all our client expectations, needs and requirements, through a **total cleaning solution** that will include all aspects of the cleaning sector including Consumables, Cleaning Equipment and more .]*

The customer groups we render our services to are:

1. Commercial and Corporate Clients (Banks, Malls, forecourts, Retail outlets, Public Ablution facilities, Restrooms, Storage facilities, est.)
1. Industrial Sector (Steel Manufacturers, Chrome Smelters, Production Plants, Engineering plants, Offices, Hygiene facilities, Storage Facilities, est.)
2. Mining sector (Hostels, Plant cleaning, office cleaning, Public areas, est.)
3. Healthcare Sector (Hospitals, Clinics, Private Practices, est.)
4. Education Sector primary secondary and tertiary (Offices, dormitories, canteens, est.)
5. Governmental Departments (Offices, facilities, Public areas, Police stations, correctional services, Rand Water, Eskom, est)
6. Sporting venues (Facilities Management and Cleaning, Restaurants ablution facilities, VIP areas, est.)
7. Hospitality Sector (Hotels, Casinos, Offices, Facilities, Event Management, est.)
8. Transport Industry (Wagon cleaning, pedestrian coaches, Bussing services, est.)
9. Ports & Harbours (Offices, Storage facilities, Public areas, grounds maintenance, est.)
10. Aviation and Airports (Facilities maintenance, Hygiene systems care, Public area cleaning, Hanger and workshops cleaning, grounds maintenance, est.)

Customer research has shown what your customers want is:

1. Integrity, Transparency and Good Corporate Governance
2. Value for money products
3. World Class service delivery
4. Highly efficient staff
5. Respect for business Ethics

COMMERCIAL CLEANING

VISION

To obtain a fair portion of the cleaning industries market segment, through good corporate governance, transparency, and sound ethic standards, within the first three years of start-up.

MISSION

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GOALS

To be Recognised as a Serious Contender in the Commercial and Industrial cleaning sector of South Africa.

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We view each project and site or service as an unique or different entity that require a few basic standards such as Management involvement, Client and quality driven Strategic Planning, Meticulously listening to the client's needs etc

INDUSTRIAL CLEANING





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